# What's next for ML & you

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#### Deploying an ML service

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## What is Production?



Serving live predictions

Deployment

Measuring quality of deployed models



Evaluation



Choosing between deployed models

Management

Tracking model quality & operations





#### Lifecycle of ML in Production



Management

Monitoring

#### The Setup...

Suppose we are building a website with product recommendations, trained using user reviews.

- 34.6M reviews
- 2.4M products
- 6.6M users

# **Deployment System**



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What happens after (initial) deployment

#### Lifecycle of ML in Production



Management

Monitoring

# After deployment







Monitoring

Evaluation

Management

Evaluate and track metrics over time

React to feedback from deployed models

# Feedback loop for ML in production



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#### Learning new, alternative models



# **Key questions**

- When to update a model?
- How to choose between existing models?
- Answer: continuous evaluation and testing

#### What is evaluation?



#### What data? Which metric?

#### **Evaluating a recommender**



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# Updating ML models

Why update?

- Trends and user tastes change over time
- Model performance drops

#### When to update?

- Track statistics of data over time
- Monitor both offline & online metrics
- Update when offline metric diverges from online metrics or not achieving <sub>15</sub> desired targets

## A/B Testing: Choosing between ML models



## Other production considerations

- A/B testing caveats
  - Also multi-armed bandits
- Versioning
- Provenance
- Dashboards
- Reports
- ...

#### Machine learning challenges

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#### Open challenges: Model selection



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### Open challenges: Feature engineering/representation



# 1 0 0 0 5 3 0 0 1 0 0 0 0

- Bag of word raw counts?
- Normalize?
- tf-idf? (which version???)
- Bigrams
- Trigrams

. . .

# Open challenges: Scaling

#### Data is getting big...



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# **Open challenges:** Scaling

Concurrently, models are getting big...



#### CPUs stopped getting faster...



#### ML in the context of parallel architectures



But scalable ML in these systems is **hard**, especially in terms of:

- 1. Programmability
- 2. Data distribution
- 3. Failures

# What's ahead in this specialization

#### 2. Regression Case study: Predicting house prices

Linear regression

#### Regularization: Ridge (L2), Lasso (L1)

Including many features:

- Square feet
- # bathrooms
- # bedrooms
- Lot size

Models

– Year built



#### 2. Regression Case study: Predicting house prices

Algorithms

- Gradient descent
- Coordinate descent

 $RSS(w_{0},w_{1}) = (\$_{house 1} - [w_{0} + w_{1}sq.ft._{house 1}])^{2} + (\$_{house 2} - [w_{0} + w_{1}sq.ft._{house 2}])^{2} + (\$_{house 3} - [w_{0} + w_{1}sq.ft._{house 3}])^{2} + ... [include all houses]$ 

#### 2. Regression Case study: Predicting house prices

 Loss functions, bias-variance tradeoff, cross-validation, sparsity, overfitting, model selection



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Concepts

## **3. Classification** *Case study: Analyzing sentiment*

- Linear classifiers (logistic regression, SVMs, perceptron)
- Kernels

Models

• Decision trees



## **3. Classification** *Case study: Analyzing sentiment*

• Stochastic gradient descent

• Boosting

Squeezing last bit of accuracy by blending models

Algorithms

| Ne     | etflix Pr                 |          | 9      | 11     | ~        |             |                              |
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| Grand  | Prize - RMSE <= 0.8563    |          |        |        |          |             |                              |
| 2      | PragmaticTheory           | 1        | 0.8582 | 1      | 9.80     |             | 2009-06-25 22:15:51          |
| 3      | BellKor in BigChaos       |          | 0.8590 |        | 9.71     | 1           | 2009-05-13 08:14:09          |
| 4      | Grand Prize Team          | 1        | 0.8593 | 1      | 9.68     | 1           | 2009-06-12 08:20:24          |
| 5      | Dace                      |          | 0.8604 | 1      | 0 56     |             | 2009-04-22 05:57:03          |
|        | Davo                      |          | 0.0004 | - CO   | 9.00     |             | 2003-04-22 03.01.00          |

#### **3. Classification** *Case study: Analyzing sentiment*

 Decision boundaries, MLE, ensemble methods, random forests, CART, online learning

#### ★ ★ ★ ★ ★ 7/21/2015

This is probably my favorite place to eat Japanese in Seattle. My boyfriend and I ordered nigiri of scallop, Japanese snapper (seasonal), and the agedashi tofu and 2 special rolls. I would skip the special rolls, because the nigiri and sashimi cuts is where this place excels. The tofu, as recommended by other Yelpers was amazing. It's more chewy and the sauce/gravy is the perfect amount of flavor for the delicate tofu.

Concepts

#### 6/11/2015

Dining here at the sushi bar made me feel like sitting front row to an amazing performance. We didn't have resos, banged down to the ID after work, got here breathlessly at 5:10pm, and got the last two seats in the place.

#### ★ ★ ★ ★ ★ 6/9/2015

I came here having high expectations due to the reviews of this place, but i was bit disappointed. The restaurant is small so do make reservations when you come here. Dishes cost from \$4-26 each and dishes are small.

Time

### 4. Clustering & Retrieval Case study: Finding documents

- Nearest neighbors
- Clustering, mixtures of Gaussians
- Latent Dirichlet allocation (LDA)



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Models

### 4. Clustering & Retrieval Case study: Finding documents

|            | • KD-trees, locality-sensitive |
|------------|--------------------------------|
|            | hashing (LSH)                  |
| Algorithms | • K-means                      |

- K-means
- Expectation-maximization (EM)





### 4. Clustering & Retrieval Case study: Finding documents

 Distance metrics, approximation algorithms, hashing, sampling algorithms, scaling up with map-reduce



Concepts



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#### 5. Recommender Systems & Dimensionality Reduction Case study: Recommending Products



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#### 5. Matrix Factorization & Dimensionality Reduction

Case study: Recommending Products



# 5. Matrix Factorization & Dimensionality Reduction

Case study: Recommending Products

• Matrix completion, eigenvalues, random projections, cold-start problem, diversity, scaling up



Concepts



# 6. Capstone: Build and deploy an intelligent application with deep learning



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